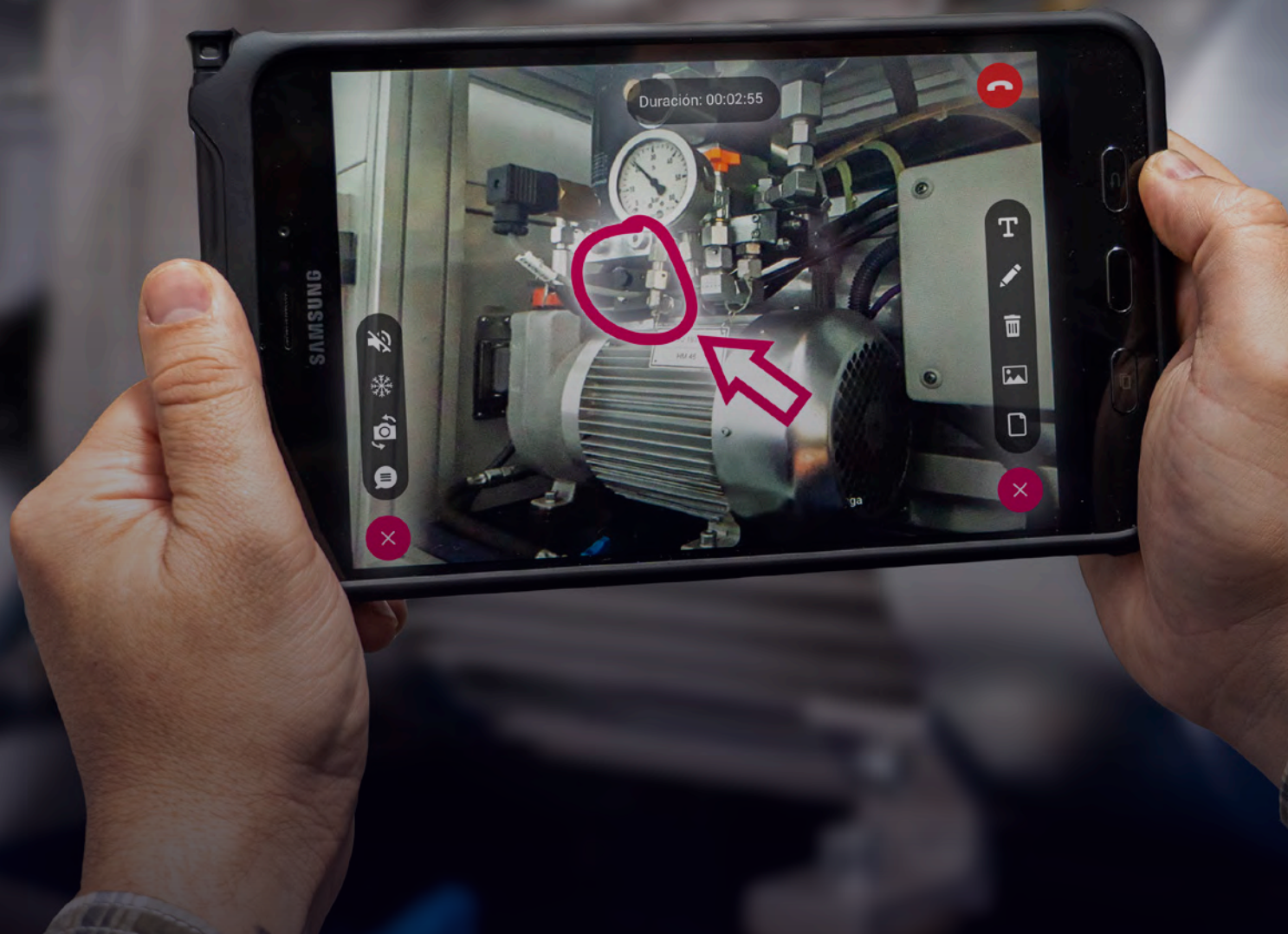
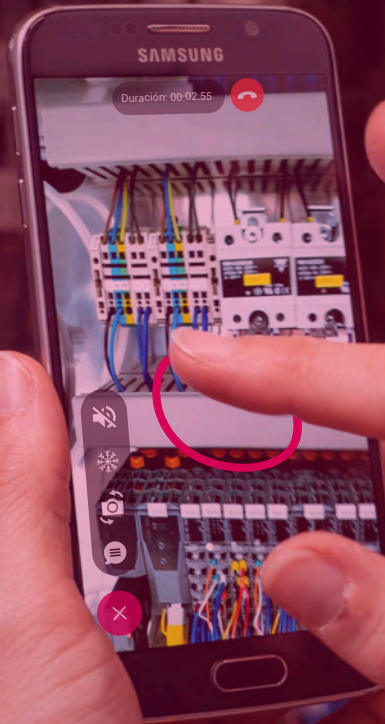




## TECHNICAL REMOTE ASSISTANT



ATR is a collaborative tool based on **Augmented Reality** designed specifically to improve the quality and efficiency of technical assistance.



It allows to quickly and efficiently identify the incident and give precise instructions in real time for its resolution



**Avoid expert travels**



**Minimize production downtime**



**Provide instant assistance to field technicians and customers**

**Intuitive and  
easy to use tool without  
the installation of  
any application**

## MULTIDEVICE

Smartphone, Tablet,  
PC or smart glasses.



Compatible with iOS, Android and Windows

## STREAMING TECHNOLOGY

>> High quality service with low bandwidth.

## AUGMENTED REALITY

>> Allows to overlay texts, predefined graphics and freehand drawings in real time.

## GENERATION OF KNOW-HOW

>> Activity record, collaborative incident reporting and video recording.

## SIMULTANEOUS TRANSLATION

>> Advanced real-time translation system into over 40 languages.





WORKFORCE EMPOWERMENT



# SAAM

ADVANCED MAINTENANCE  
SUPPORT SYSTEM



SAAM is a solution that provides field technicians instructions step-by-step guides on the maintenance operations.

It allows the digitization of knowledge essential by means of videos, 3D animations and reality augmented.



**Maximizes the efficiency of technical interventions  
standardizing operations, minimizing time  
of tasks and reducing errors**

## ASSETS

- >> Automatic identification of assets by QR codes, tags and geolocation.

## LOCAL ACCESS

- >> Offline operation and support multiplatform.

## KNOWLEDGE MANAGEMENT

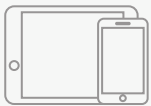
- >> Statistics recording and access to the history of interventions.

## VISUALIZATION

- >> Visualization of data in real time.



Full integration with Microsoft HoloLens 2



PC Backend Management and multi-device APP in iOS, Android and Windows

**Indoor location  
and user guidance  
by means of the  
BIM integration**

**Integration with  
other systems:  
GMAO / SCADA / ERP  
BIG DATA / HMI / MONTH**





WORKFORCE EMPOWERMENT